

- All information must be completed before the guarantee is valid.
- We ask you to go through the checklist before making a claim.
- The claim should be sent back to Orbiloc with this claim form.
Return address: Orbiloc, Langdyssen 5, 8200 Aarhus N., Denmark
- The extended Orbiloc 3 year warranty does not affect your statutory rights.
- The extended 3 year warranty covers only Orbiloc Dual Safety Light. Accessories are not covered by the extended warranty. The warranty does not cover normal wear and tear, improper storage, lack of maintenance, modifications or alterations, damage caused by accident, abuse, misuse, or improper mounting/attachment.

Checklist

- | | |
|---|--|
| <input type="checkbox"/> Is the product purchased within three years? | <input type="checkbox"/> Is the bottom of the light tightened? |
| <input type="checkbox"/> Is the warranty receipt and/or purchase receipt or another proof of purchasing date and price attached this form? | <input type="checkbox"/> Is the battery placed correctly (the arrow on the battery pack should be pointing up into the lens)? |
| <input type="checkbox"/> Are the warranty terms met (see the back page) | <input type="checkbox"/> Have you tested with a new battery - the old one can be used (Orbiloc will replace the battery if the light still does not work)? |

If you have any questions please contact us at phone +45 86 99 88 77 or mail info@orbiloc.com

Dealer

Stamp:

Employee: _____

Customer

Name: _____

Zip code / Town: _____

Phone: _____

E-mail: _____

Signature: _____

Prior agreement with Orbiloc:

I have spoken to: _____

Date: ____ / ____ / ____

Reason: What is wrong with the light?


Color:

Yellow Red Blue Green White

Model:

 Dog Dual

 Dog - Old Model

 Outdoor Dual

 Run Dual



WARRANTY TERMS AND CONDITIONS

- The extended warranty period applies to all Orbiloc Safety Lights. Accessories are not covered by the extended warranty. If a light breaks due to material and/or manufacturing faults or breaks in accordance with its specification, within a period of 3 years from date of purchase, Orbiloc will repair or exchange the product with as little inconvenience to the customer as possible. This requires the product to be registered on www.orbiloc.com/warranty, and that the purchase receipt and warranty receipt are presented.
- Warranty receipt will stipulate one individual product only. Each individual product must be separately registered. For the warranty to be valid, you must present the warranty receipt together with the original purchase receipt to your vendor. The dates on the warranty receipt and purchase receipt must be the same.
- Warranty matters are always handled according to our current conditions of warranty.
- This extended warranty is an extension and does not affect the consumer's legal rights. The warranty is valid within the EU and European free trade zones.

The warranty does not cover:

- For incorrect use or lack of maintenance
- For normal wear and tear
- If the product has been damaged due to abnormal use, incorrect assembly or accidents
- If repair has been attempted by someone other than Orbiloc
- If the product has been used for other purposes than those recommended
- If non-original accessories / additional equipment have been used
- If purchase receipt and receipt for extended warranty are missing

Reserved Orbiloc

Handling of claim: _____

Date: ____ / ____ / ____

Initials: _____

Reserved Orbiloc

Error in the test:

Orbiloc error code: _____